



Welcome to Forest City Transit

641-529-9153



The Forest City Transit operates
Monday – Friday from 7:45 a.m. – 3:30 p.m.

The Forest City Transit operates only within City
limits. Special circumstances may be allowed as
permitted by the City Administrator.

The Regional Transit can be reached at 641-
423-2262. This transit fulfills transportation
needs outside of City of Forest City limits.

NIACOG serves as the Regional Transit
Authority for the eight-county area, which
includes the following counties: Cerro Gordo,
Floyd, Franklin, Hancock, Kossuth, Mitchell,
Winnebago and Worth.

City of Forest City, Iowa
305 North Clark Street
Forest City, IA 50436

www.cityofforestcity.com

Forest City Transit



General Information

Forest City Transit

641-529-9153

Fares:

\$1.00 Students, Senior Citizens, and Persons w/ Disabilities

\$3.00 General Public

NON-DISCRIMINATION NOTICE TO PUBLIC

The City of Forest City assures that no person shall, on the grounds of race, color, national origin, or sex as provided by Title VI of the Civil Rights Act of 1964 and Civil Rights Restoration Act of 1987 (P.L. 100.259), be excluded from or denied benefits of utilizing the Forest City Transit.

If you believe you have been subject to unlawful discrimination on the Forest City Transit, you have the right to file a complaint with the City of Forest City.

STAY SAFE

The Forest City Transit will operate unless the Forest City snowplows have been pulled from the roads. Notice will be given to KIOW, City Website, and the City of Forest City's Social Media (Facebook, Twitter, Instagram) for announcements. Please keep ramps, sidewalks, and driveways free of ice, snow, toys, and other obstructions that may present a safety hazard to you or your driver.

The Forest City Transit operates Monday – Friday, from 7:45 a.m. to 3:30 p.m. within the City limits of Forest City only. Special circumstances may be allowed as permitted by the City Administrator. Drivers are instructed to stop at scheduled destinations only – additional destinations shall be considered as special trips.

Reservations – Please make reservations at least a day before your scheduled trip is to occur, if possible. Reservations may or may not be accepted for request service for the same day, depending on space availability. Pickup time may be negotiated up to one hour before or after the requested time.

Weekends & Holidays

Service is not provided on Saturdays or Sundays, nor will it be provided on the following holidays: New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and the day after, Christmas Day, and will close at noon on Good Friday and Christmas Eve. If a holiday falls on a Saturday, the day prior will be considered the holiday. If it falls on a Sunday, the day after will be considered the holiday.

Proper Conduct

All passengers are expected to exercise appropriate conduct on the transit. Anyone threatening the health, welfare or safety of the driver or fellow passengers will be asked to leave the transit.

Transit Tickets

Tickets are available for purchase at City Hall. Forest City Transit (local) tickets are \$10 for a book of 10. Regional Transit tickets are \$30 for a book of 10. Fares can also be paid to the transit driver.

Passenger Assistance

Drivers are instructed to assist passengers, which may include walking support or maneuvering a wheelchair. They are not allowed to transport wheelchairs up or down steps. Wheelchairs will be secured while the vehicle is in service. Drivers are not allowed to run errands for passengers.

Aide/Companion Needs & Transport of Animals

Disabled passengers are allowed to have one aide accompany them at no additional cost. Pets are allowed on the transit, but they must be transported in a pet carrier. There are no restrictions placed on service animals.

On-Time Arrivals

Passengers should be ready to go at the scheduled pickup time. Drivers are instructed to wait no longer than two minutes for passengers. Drivers arriving 15 minutes before or after pickup time shall be considered operating on time.

Approaching/Entering/Exiting the Transit

Passengers are asked to not approach or attempt to enter the transit vehicle until it has come to a full stop. They are also asked to remain seated while riding the transit until it comes to a full stop.

No Shows

After the first no-show, the passenger will be reminded that a second no-show within 30 days will result in suspension of service for a period of one week.